

## Tech Tip Tuesday—December 2, 2025

### Trip Duration Rounding

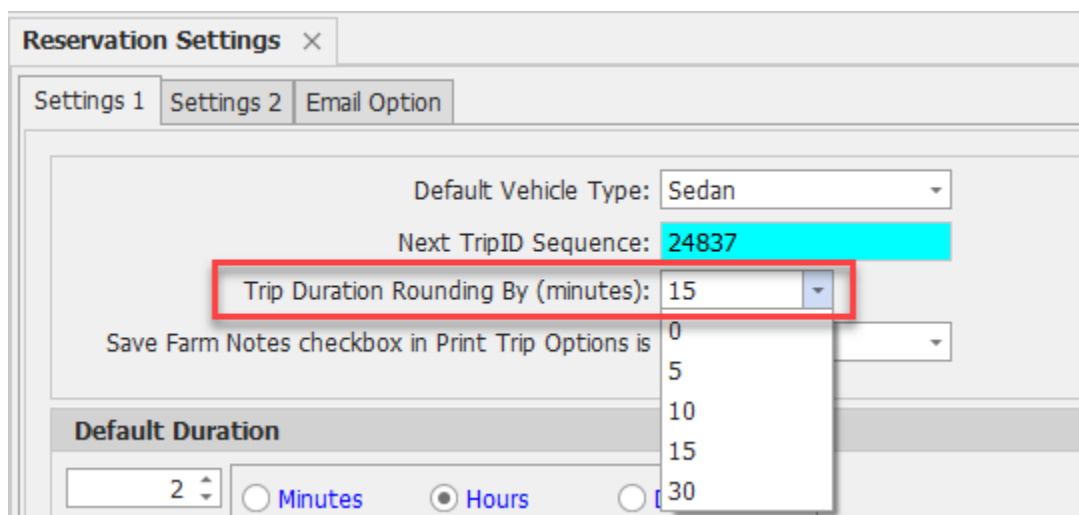
By default, Livery Coach allows trips to be any positive duration. If the trip is an hourly trip, then the hourly rate calculation will be the hourly rate times the actual duration of the trip.

For example, if you have a vehicle with an hourly rate of \$90/hr, and the trip is one hour and 4 minutes long, then the calculated rate would be \$96.

If you don't want to have trip length to be so precise, and would rather have Livery Coach automatically round trips, there is a setting.

To view or change this setting, navigate to Setup->System Default Configuration->Reservation Settings.

There is a drop-down labeled "Trip Duration Rounding by (minutes)". You can set this for various rounding thresholds, from 0 to 30 minutes.



If you set this for, say, 15 minutes, then all trip durations will be rounded UP to the next 15 minute increment. So if you enter a pickup time of, say 10:00am and a duration of 1hr and 10 min (or a drop of 11:10am), when you exit the Time screen the system will automatically change the duration to 1:15 (and the drop to 11:15am).

That way you won't be billing people for hourly trips of, say, 1 hour and 6 minutes or something. And since the system always rounds up, you can collect a little extra on those trips. So if you set your rounding to 15 minutes, your \$96 trip in the example above would be billed at \$112.50.